

October 20, 2006

Public Notice

USCIS Notifies Clients of Case Transfers for Certain Cuban Adjustment Act Applications

Beginning July 1, 2005, the USCIS National Benefits Center (NBC) transferred certain Cuban Adjustment Act (CAA) Applications (Form I-485, Application to Register Permanent Residence or Adjust Status), that do not require an interview to the California Service Center (CSC) for processing. As part of USCIS's ongoing effort to streamline operations, improve customer service, and balance internal workload levels, the NBC began transferring these CAA cases that were received on or after October 1, 2006, to the Texas Service Center (TSC) for further processing, instead of the CSC.

CAA Applicants will receive a transfer notice from the TSC. If required, they may also receive a request for evidence or other type of notice, bearing the TSC's return address. Applicants should pay close attention to all notices they receive from USCIS while their case is undergoing processing, and direct all further communication, including responses to requests for further information or evidence, to the USCIS office and address indicated on that notice.

This internal transfer of work does not alter, in any way, the existing process for filing a CAA application with USCIS. Customers will continue receiving a receipt notice for their case with a receipt number bearing an "MSC" prefix. That same receipt number will appear on the transfer notice, as a new receipt number will not be issued when the case is transferred.

If USCIS customers have inquiries about their pending applications, they can utilize any of three methods to receive information about the processing of their application:

- Calling the National Customer Service Call Center (NCSC) at 1-800-375-5283.
- Using the USCIS web-based Case Status Service located at: www.uscis.gov
- Contacting the service center from which they received their last notice.

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